July 10th, 2019

LABPRO INFORMATION MANAGER
MICROSOFT REMOTE CODE EXECUTION VULNERABILITY
IN REMOTE DESKTOP SERVICES (CVE-2019-0708)

Dear Valued Customer,

At Beckman Coulter, we develop technologies to advance and optimize the laboratory. To achieve this, we uphold core values that define our responsibility to those we serve. Among them: an unwavering commitment to the safety and security of patients and laboratory personnel. Therefore, we believe in continuously improving to address the ever-evolving privacy and cybersecurity landscape.

On May 15th, 2019, Microsoft released a patch for a critical Remote Code Execution vulnerability in Remote Desktop Services (CVE-2019-0708). This vulnerability can be exploited remotely without authentication on systems that use Remote Desktop Services for Windows XP, Windows 7, Windows Server 2003 and Windows Server 2008 operating systems.

In response to potential threats to cybersecurity like this one, Beckman Coulter has formed a global product security team chartered to assess providing security updates and patches as a non-reportable event, and we validate these updates to ensure that there is no impact to essential clinical performance of our products. Please visit https://www.beckmancoulter.com/en/about-beckman-coulter/product-security/product-security-updates for latest information on our response to cybersecurity threats.

To address this recent vulnerability, we have released the following Microsoft patches that we have validated and are available for download from www.beckmancoulter.com.

Steps to Download:
1) From the home page, if you have not already done so, please click on *Register* to enter your information.
2) If you have already registered, please proceed to click on *Log In* and select *Software Downloads* from the drop-down menu.
3) From there, please select Diagnostics and Microbiology in the drop-down entries. You will then be taken to the patches available for download.

Software Name ▼	Product	Lot No.	Version	Item/REF NO.	Release Date	Language
RSU-LabPro-2019Jun_1	All		Windows 7		06/27/2019	English
RSU-LabPro-2019Jun_1_xp	All		Windows XP		06/27/2019	English

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Displaying 1 to 2 of 2 software found.

4) To install the update manually, unzip and double-click on the (.msu) installer file. If your computer is not connected to the internet, you will need to copy the .msu file to a removable media source and launch the file on the LabPro computer.

Should you require further assistance, please contact your local Beckman Coulter technical support team.

Thank you for your continued loyalty!

Beckman Coulter MicroScan Team