

Command Central WannaCry Virus Ransomware Update

Product Name: Command Central, version 3

Product Type: Clinical Informatics

Category: Notification

Date: May 2017

Command Central is Beckman Coulter's pioneering clinical informatics software providing customers with a single solution to conveniently monitor instruments and automation from a central location. This statement summarizes the status of the Command Central software in response to the WannaCry ransomware virus threat.

Command Central version 3 is an application designed to be installed onto either the REMISOL Advance solution or the Beckman supplied stand-alone PC. Command Central version 3 is the currently available version for installation. It was tested upon the following Microsoft operating systems that are approved for Command Central version 3:

Windows XP

Windows 7

Windows Server 2003

Windows Server 2008 32-bit / 64-bit

Verification results found no issues when these operating systems are patched using the M17-010 Security Bulletin.

We recommend that you implement the required security patch by following applicable procedures, including your hospital's internal procedures and the Microsoft instructions outlined in MS17-010 bulletin. For REMISOL Advance customers, please also follow the instructions posted under the Beckman Coulter WannaCry Ransomware Cyberattack – Product Information web page.

For customers still using older versions of Command Central, now is an optimal time to upgrade. Please contact your local sales representative for pricing and ordering information.

For questions about Command Central version 3, please contact the Beckman Coulter, Inc., Hotline Support Team at 1-800-338-3028.