Laboratory Solutions

Lab Performance Transparency

Gathering lab performance data and metrics across departments often results in time consuming, manual processes that involve multiple employees and

countless hours of valuable time. The process of gathering reports is often repeated multiple times a day. In addition, the data is presented as a snapshot in time within a spreadsheet. Lab Performance Transparency provides a one-stop view into real-time critical laboratory performance metrics, dissolving manual processes and increasing efficiencies across departments.

ĉl				PERSON V	Hdp V	Recent Items v	c
Collaboration Center	hboard 🔀 Clients	💄 Contacts 🛛 🔊 Campa	igns 🖨 Activities	③ Opportunities	📊 Reports	🕈 Orders and	i Patients
ashboard							
Lab Performance							🕂 Add Tab 🛛 Remove
Executive	Executive By Physician		By Performing Lab				Filters
Total TAT Exceptions	• •	TAT Exceptions by Su	ub-Category			• +	General Filters
40			10%	Missing Information 52%			Date Last 90 days Ordering Location 2 th Floor Emergency Room (CU Select: All None Performing Lab
TaT Exceptions by Physic	ian 🔻 🕂 1	aT Exception by Locatio	on 🔻 🕂	TaT Exceptions by	Test	• •	Select a Performing Lab 🔷
Physician	Incidents	Ordering Location	Incidents	Test	Inci	dents	Priority
Dr. Allan Campbell	16	3rd Floor	14	BMP		16	Routine Stat
Dr. Sue Carrol	10	Surgery	3	<u>TSH</u>		7	
Dr. Anne Wright	8	Central Clinic	3	TROP		7	Select: All None
Dr. John Leland	6	ICU	1	AU		5	Discipline
Dr. Marcus Potter Dr. Anna Xui	3	NICU Emergency Room	1 1	CBC Vitamin B-12		2	Select a Discipline

Solution Benefits

- > Decrease Turnaround Time Misses
- Increase Resource Capacity
- Increase Proactive Communication
- Minimize Manual Reporting
- Reduce Data Errors
- Collaboration of Workflows
- ► 60-90 Day Activation Timeline

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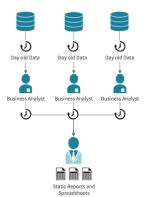


Laboratory Solutions

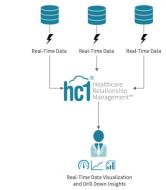
Lab Performance Transparency

Business Challenge

CURRENT STATE Manual and time intensive process to produce delayed key performance indicators (KPIs)

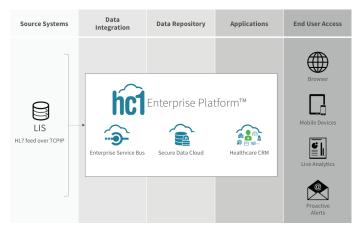






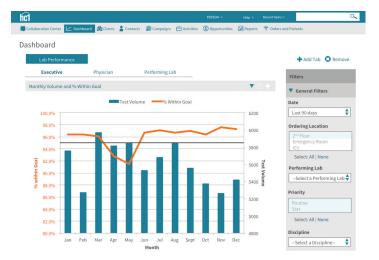
Laboratories are under pressure to improve quality and performance while reducing overall costs for key healthcare personnel through diagnostic tests. In more cases, the reports are static spreadsheets and already outdated by the time stakeholders receive them; further, most reports cannot be filtered or sorted, nor can they drill down to specific details to help answer questions and proactively solve performance issues.

Workflow



As orders & results data is integrated into the hc1 Enterprise Platform, lab personnel will have access to reports in real-time along with specific triggers based on business rules to alert and notify them when something critical needs their attention. This allows the lab executives to manage the exceptions and quickly shift attention to what is mission critical. ® solution powered by: HRM Enterprise Platform™

Live Analytics



By integrating with the LIS (Laboratory Information System) in real-time, the hc1 Lab Performance Transparency solution offers a rich set of standard reports and dashboards with live analytics accessible via any computer or tablet. This allows the hc1 users the ability to better manage key decisions in a timely manner.

- Physician TAT Exception Report
- Monthly Volume and Percent Within Goal
- Top 15 Ordering Locations by Volume
- Top Physicians by Volume
- Top Tests Ordered by Volume
- Physician Performance Summary
- Lab Performance Summary
- Test Volume and TAT by Day
- Test Volume and TAT by Day
- Top Tests Volume Percentage Change

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