



GETTING PROService

Please review the requirements below and complete the following questionnaire for PROService implementation.



PROService network requirements and questionnaire

Firewall

- > All inbound ports are closed
- > All outbound communications are restricted to only the Beckman Coulter domain
- > Required hospital firewalls with Beckman Coulter servers:
 - Outbound proservicedc.beckman.com (134.217.3.16) Port 443
 - Outbound proservicerds.beckman.com (134.217.3.17) Port 443
 - Allow OpenVPN on Port 443
 - Allow all subsequent established/connected traffic after the initial connection is established
- > Instruments on the RAP Box subnet are blocked from exploring devices outside of the instrument subnet

Instrument subnet

172.16.1.XXX or 192.168.1.XXX with a subnet mask of 255.255.255.0

Customer information

Facility name: _____

Ship-to address: _____

City: _____ State: _____ Zip code: _____ Country: _____

Ship-to contact

Name: _____ Phone: _____

IT contact

Name: _____

Phone: _____ Email: _____

Laboratory contact

Name: _____

Phone: _____ Email: _____

Network settings

Preferred network connection type:

Fast Ethernet hardware

Is there a network line available to connect?

Yes No M jack #: _____

Network settings (cont.)

Does your firewall require a MAC address? (select only one) Yes No

Static IP DHCP

IP address: _____ Subnet mask: _____

Default gateway: _____ DNS server 1: _____

DNS server 2 (optional): _____

Is a proxy server used for Internet access? (select only one) Yes No

HTTP SOCKS

IP address: _____

Port number: _____

Authenticating proxy? (select only one) Yes No

Proxy username: _____ Proxy password: _____

Is Port 443 available? (select only one) Yes No

Connected instruments for PROService

Automation and middleware

AutoMate 600 DxA 5000* REMISOL Advance

Chemistry

DxC 600/800 DxC 700 AU AU680 AU5800

Hematology

DxH 600/800 DxH 900 DxH SMS LH500 LH750

Immunoassay

DxI 600/800 Access 2

Life sciences

AQUIOS Gallios Navios Navios EX

Blood Banking

PK 7400*

Instance ID/Model/Serial number of instruments to be connected:

To submit your completed questionnaire or request additional information, please email proserviceinstalls@beckman.com or fax to (714) 223-4180.

*CE marked. Pending clearance by the United States Food and Drug Administration; not yet available for in vitro diagnostic use in the US. For Investigational Use Only. The performance characteristics of this product have not been established.

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